



GLACIAL RIDGE
HEALTH SYSTEM

CHARITY CARE/FINANCIAL ASSISTANCE SUMMARY GLACIAL RIDGE HEALTH SYSTEM

Glacial Ridge is committed to providing the highest quality “heartfelt” care to the communities we serve. As part of our commitment to serving the health needs of people who are uninsured or underinsured, Glacial Ridge Health System offers discounts to those whose incomes are less than 200% of the Federal Poverty Guidelines.

Patients who are uninsured or underinsured and have a household income between 101% and 200% of Federal Poverty Guidelines may receive discounted care based on a sliding scale. Patients with a household income at 100% of Federal Poverty Guidelines or below may qualify for a 100% discount based on a sliding scale.

To apply for Charity Care/Financial Assistance, patients must submit a completed application (including supporting documents) at 10 Fourth Avenue SE, Glenwood, MN 56334, either in person or by mail.

To obtain a free copy of the Charity Care/Financial Assistance Policy or the Charity Care/Financial Assistance Application, you may:

- Request by phone by calling 320-634-4521
- Request by mail (send the request to 10 Fourth Avenue SE, Glenwood, MN 56334 Attn: Patient Account Rep)
- Download a copy at <https://www.glacialridge.org/patients>
- Request in person at the hospital receptionist desk
- Pick one up in the emergency department

You may qualify for discounted care/financial assistance or benefit from setting up a payment plan. Every family situation is considered based on income, family size, assets, and other criteria.

Patients concerned about their ability to pay for services or who would like to learn more about Charity Care/Financial Assistance should contact our Patient Account Representative at 320-634-4521. For assistance in determining eligibility for Medical Assistance, please contact Western Prairie Human Services at 800-291-2827 or 320-634-7755.